



**STORE** – Claremont House, 34 Molesey Road, Hersham KT12 4RQ  
01932 223075

**ONLINE ORDERS** – click and collect or courier delivery – [www.alleycatz.co.uk](http://www.alleycatz.co.uk)  
01932 221883

## **INFORMATION FOR PURCHASING SCHOOL UNIFORM SUMMER 2021**

**Appointments: a one hour slot with a dedicated advisor**

**New Starters** – It is essential that an appointment is booked online for all new starters at <https://www.alleycatz.co.uk/pg/13/Booking>  
The booking service is now open and early booking is advised to reserve your preferred date.

**Existing pupils** – appointments may be booked at <https://www.alleycatz.co.uk/pg/13/Booking>

**The store will be open to all throughout the Summer but please be aware priority will be given to pre-booked appointments.**

### **Online purchases**

Customers are advised to order online as early as possible to allow time for any size changes required. The exchange period is extended to 18<sup>th</sup> September 2021.

### **Telephone orders**

We will be unable to accept telephone orders in July and August.

During the very busy Back to School period, we will endeavour to respond to any message within 48 hours.



## **Personalisation and Embroidery Orders**

During the Back to School period June – September, these orders will be despatched within 3 weeks.

The exchange period for your purchases after 1<sup>st</sup> June is extended to September 18<sup>th</sup> 2021.

We remain subject to container delays beyond our control so early bookings and purchasing is highly recommended.

**AlleyCatz continues to follow the guidance issued by the Government to ensure the safety of all and as such this information is subject to change.**

We will maintain a separate entrance to and exit from the Store to ensure a rapid, safe and efficient throughput of customers.

Hand sanitising stations will be available at the entrance.

Floor markings will reflect 2 metre distancing.

Sneeze screens and customer till point dividers will remain in place, ensuring customers and staff sufficient space at the till points.

Until notified to the contrary, masks must be worn by everyone over the age of 11 years.